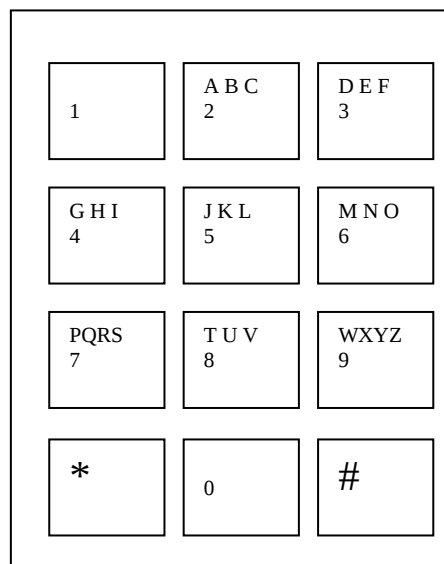


### 13 ALPHANUMERIC TELEPHONE KEYPAD STANDARD

- 13.1 IDA adopts the alphanumeric keypad standard recommended by the ITU for use in Singapore. Since 1 April 1996, only equipment with ITU-standard alphanumeric keypad is allowed for sale in Singapore for local use. IDA does not type approve any equipment with non-standard keypads.
- 13.2 The new standard keypad layout (in accordance with ITU-T Recommendation E.161) is as follows:



- 13.3 The standardisation of the keypad layout will promote the use and facilitate the introduction of innovative services involving alphanumeric characters, including alphanumeric 1800 (toll-free) or 1900 (premium) services.