



Overview of ParkwayHealth

Asia's largest healthcare provider

MISSION

To make a difference in people's lives through excellent patient care

VISION

To be the global leader in value-based integrated healthcare

Brand Essence • Community • Innovation • Excellence • Confidence • Global Leadership

Values • People • Excellence • Results

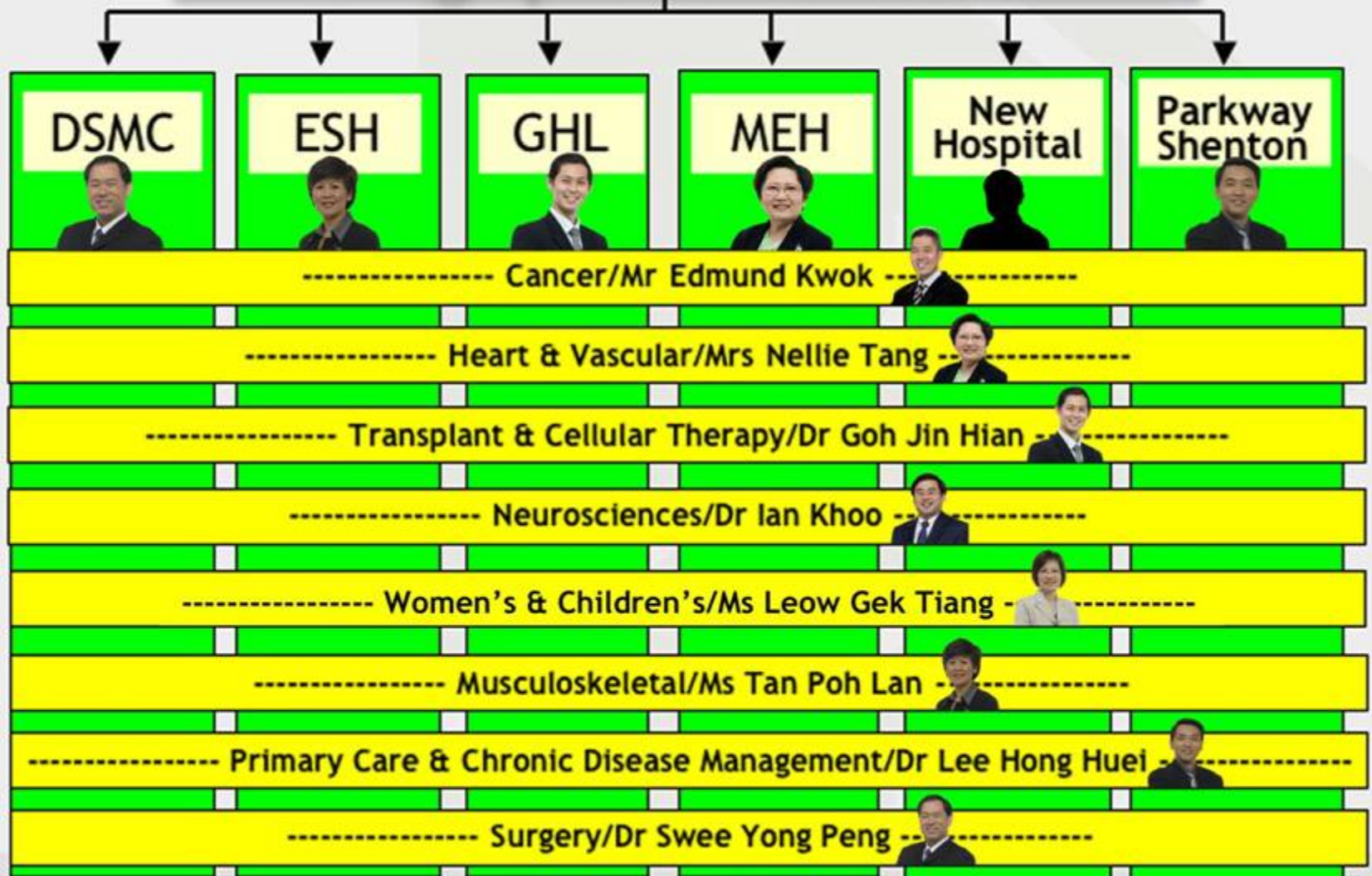
People	Quality	Service	Finance	Growth
Attract, Develop, Retain Engaged Employees	Achieve the finest clinical outcomes	Attain the highest levels of service excellence	Meet and exceed our financial goals	Grow the system per our strategic plans
Create competitive compensation & benefit plans	Meet or exceed globally recognized clinical outcomes & benchmarks	"Journey to Excellence"	Exceed international benchmarks for operational efficiency	Singapore Ops
Develop competent staff	Build strong relationships with Doctors & Other Partners	Create patient-focused environments	Increase Bargaining power	International Ops
Enhance safety culture	Build a reputation for clinical excellence	Continuous process improvement	Optimise use of facilities	Grow the REIT
Enhance leadership development & succession plan	Create climate of open communication		Minimise Financial Risks	Develop good networks in target market
Build "Parkway Pride" & employee engagement programs			Improve profitability through bundling	
			Improve marketability of programs	

Parkway Holdings Limited Corporate Background



- Listed in the Singapore Stock Exchange (SGX, 1974);
- Market Capitalisation of over SGD 3 billion;
- Approximately 9,000 employees;
- Total revenues of SGD 865 million (FY2006);
- Launch of SGD 800 million Real Estate Investment Trust (REIT) 7 August.

Singapore Operations Division & Clinical Programmes





Our Healthcare Network

- Hospitals
- Healthcare Services

ParkwayHealth Hospitals

INDIA

No. of beds

- Apollo Gleneagles, Kolkata

225

MALAYSIA

No. of beds

- Gleneagles Medical Center, Penang 150
- Gleneagles Intan Hospital, KL 303
- 8 Pantai Hospitals
 - Pantai Medical Centre, KL 264
 - Cheras Medical Centre, KL 200
 - Pantai Klang Specialist, Klang 60
 - Hospital Pantai Mutiara, Penang 250
 - Hospital Pantai Ayer Keroh, Malacca 250
 - Hospital Pantai Indah, KL 180
 - Hospital Putri, Ipoh 121
 - Hospital Pantai, Batu Pahat 50

BRUNEI

No. of beds

- Gleneagles JPMC (Cardiac Centre) 30

Total number of Hospitals: 15
Total number of Beds: 3,177

CHINA

No. of beds

- Gleneagles International Medical and Surgical Centre, Shanghai 4
- Luwan Inpatient and Specialty Centre, Shanghai 10

SINGAPORE

No. of beds

- Mount Elizabeth Hospital 505
- Gleneagles Hospital 380
- East Shore Hospital 157
- Day Surgery & Medical Centre 38

Community

Innovation

Excellence

Confidence

Global Leadership

Singapore Hospitals



Community



Innovation



Excellence



Confidence



Global Leadership



East Shore

Gleneagles



Mount Elizabeth



ParkwayHealth™

Day Surgery & Medical Centre



Community



Innovation



Excellence



Confidence



Global Leadership



ParkwayHealth™

The global leader in value-based integrated healthcare

Regional ParkwayHealth Hospitals



Gleneagles Intan, KL Malaysia



Apollo Gleneagles, Kolkata India



Gleneagles Medical Centre, Penang Malaysia

Regional ParkwayHealth Hospitals



Community



Innovation



Excellence



Confidence



Global Leadership



Pantai Medical Center, KL



Pantai Cheras, KL



Pantai Putri, Ipoh



Pantai Indah, KL



Pantai Ayer Keroh, Malacca



Pantai Mutiara, Penang



Pantai Port Klang, Klang

Gleneagles Shanghai



Community



Innovation



Excellence



Confidence



Global Leadership





Community



Innovation



Excellence



Confidence



Global
Leadership

ParkwayHealth Healthcare Services

ParkwayHealth Primary Care Network



Community



Innovation



Excellence



Confidence



Global Leadership



ParkwayHealth Cancer Centre



ParkwayHealth Liver Centre





ParkwayHealth™

Central Sterilisation Services



Community



Innovation



Excellence



Confidence



Global Leadership



ParkwayHealth™

The global leader in value-based integrated healthcare

Haematology & Stem Cell Transplant Centre



ParkwayHealth Imaging Services



ParkwayHealth Laboratories



Community



Innovation



Excellence



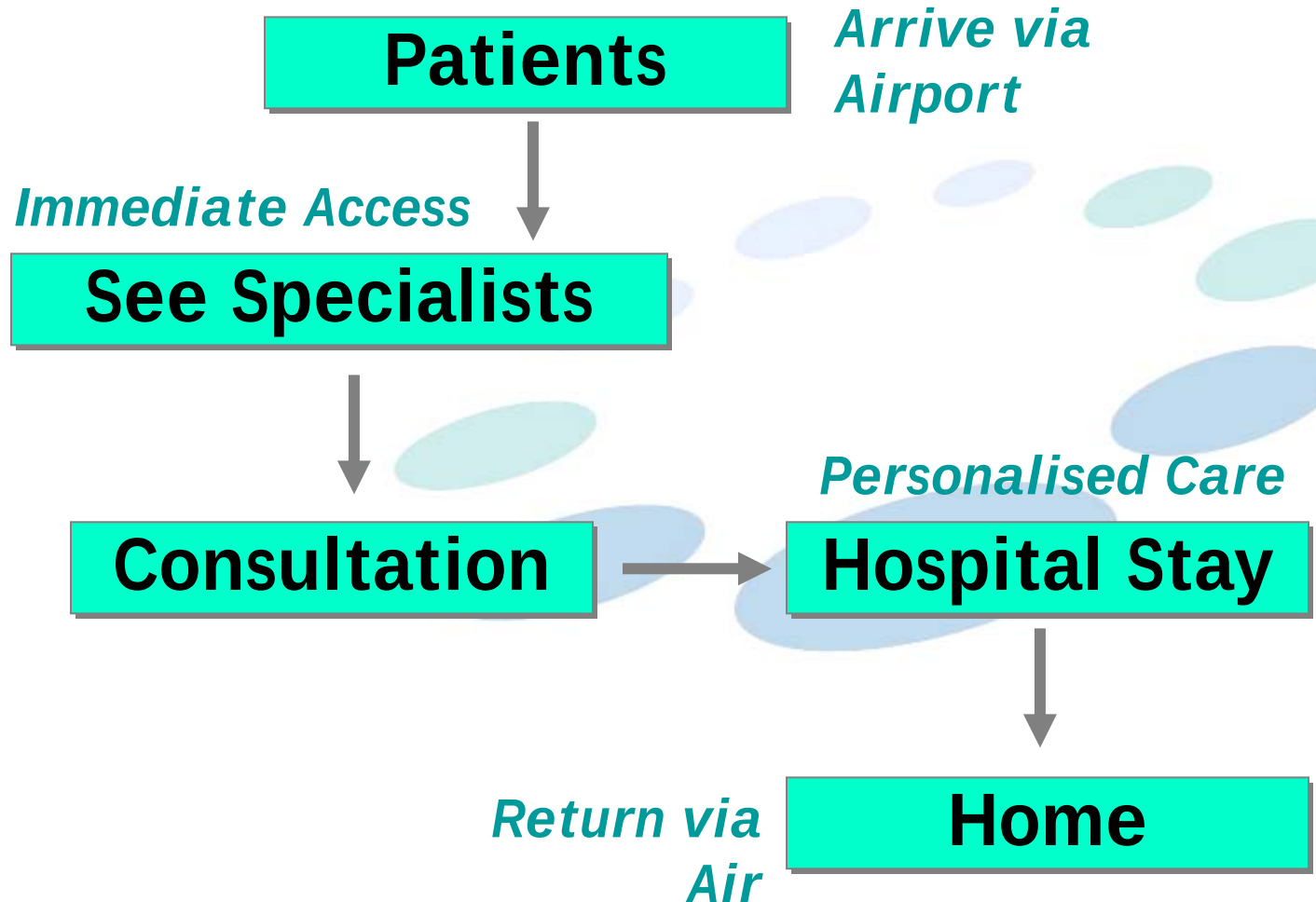
Confidence



Global Leadership

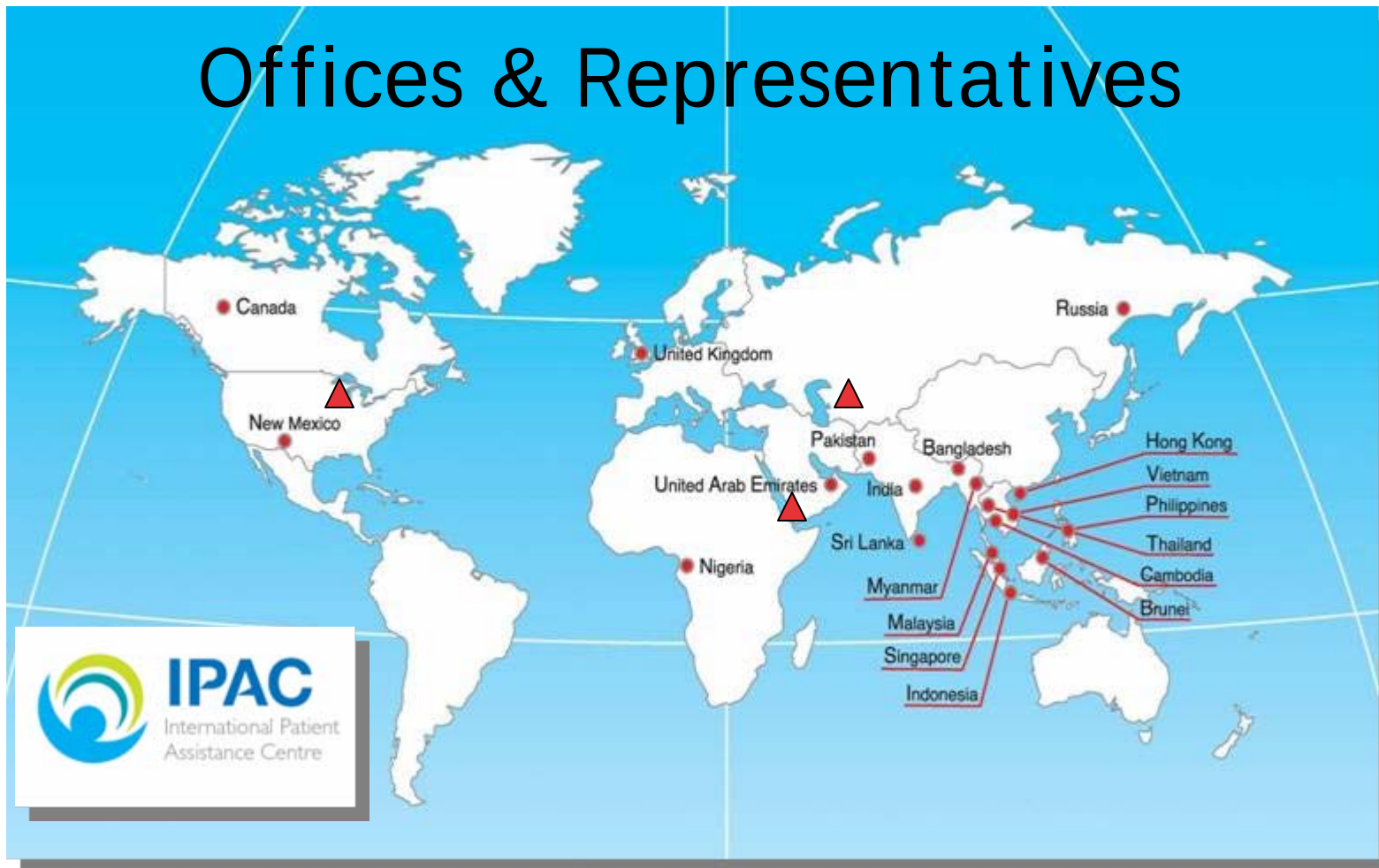


Typical One-Stop Care Medical Travel Flow at ParkwayHealth



International Patient Assistance Centres

Offices & Representatives



New offices now include: Chicago, Riyadh, Kiev



INFORMATION SERVICES

Strategic Support Unit

Strategy & Plans

1. Lower cost and higher reliability
2. Product Leadership
3. Specific Customer Solutions
 - Collaborate with Business Units





**Customer
Collaboration**

Heart & Vascular	Oncology	Transplant & Cellular Therapy	Women and Children	Musculo-skeletal	Neuro-sciences	Surgery	Chronic Disease
People	Quality	Service	Finance	Growth			



**Product
Leadership**

- Data Warehousing - Business Intelligence - Reporting	- Analytics - Decision Support	- Dashboards - Score Cards
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**Transection
Processing**

Oracle e-business Suite	- HIS - EMIS - LIS - RIS - PIS	Office Administration	Document Management
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**Technology
Infrastructure**

- Servers - Storage - Recovery	- Networks - Performance / Load Balancing - End User Computing	Disaster Recovery
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Singapore	North Asia	South East Asia	South Asia / Middle East
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Automate Basic Repetitive Routine Operational Tasks To :



Increase
Efficiency
Productivity
Revenue / Profit
Satisfaction
ROI
Shareholder value
Employee retention

Reduce
Operating costs
Wastage
Paperwork
Manual activity
Cycle time / effort
Risk / Errors
Complaints
Stress

Product Leadership — Improve

- Effectiveness
- Decision Making
- Business Process
- Data Quality
- Patient Care
- Customer Loyalty
- Information / Knowledge Management

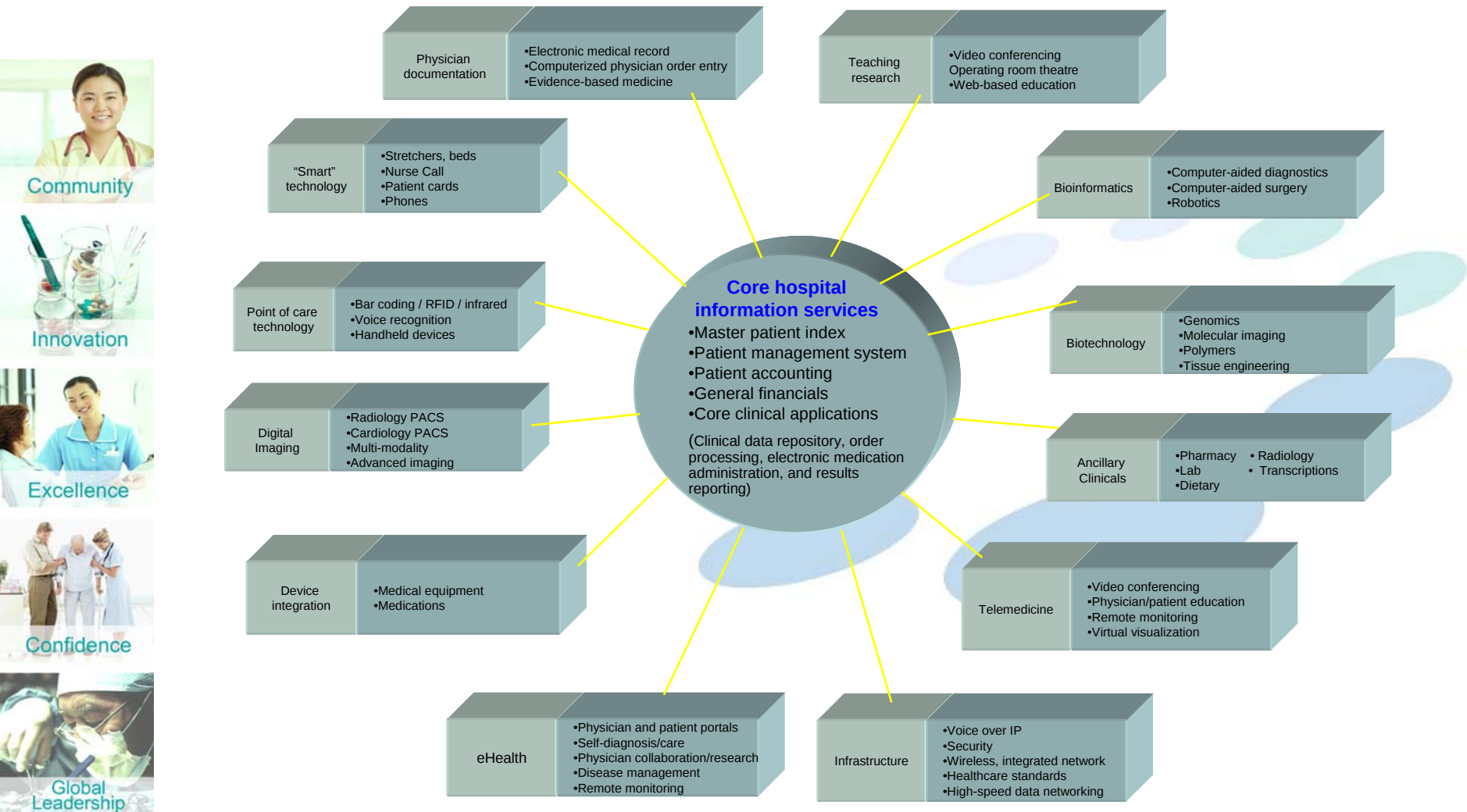


Collaborate with Business Units

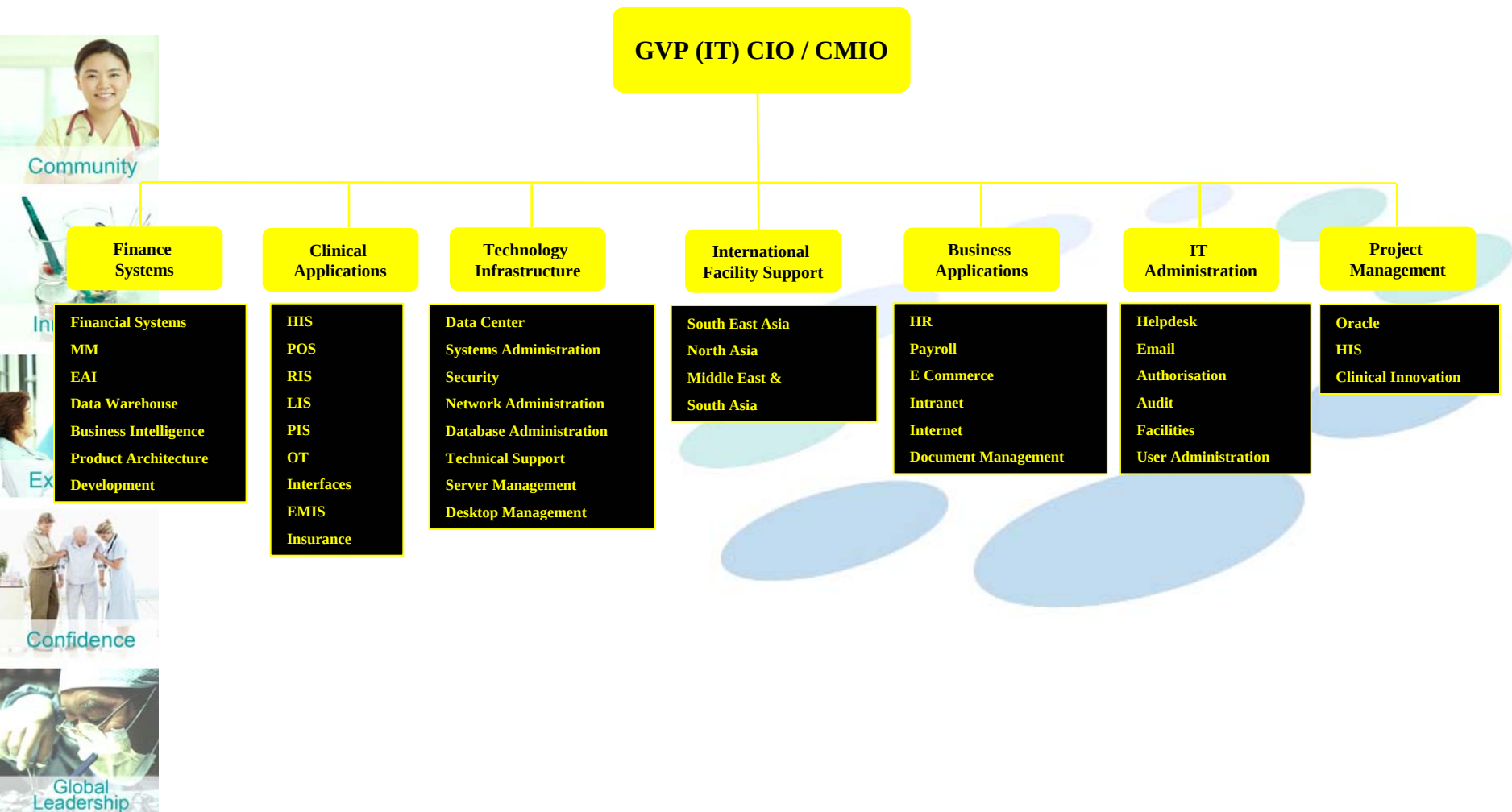


1. Customise services, solutions and technologies to differentiate business units.
2. Supply innovative and emerging information- based technical solutions.
3. Offer customised initiatives and applications.
4. Position business unit for distinct competitive advantage.

Digital Hospital Applications And Technologies



IS Organisation Chart



Thank You



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